

Progressive® Insurance surpasses 100 heavy truck network repair shops

Progressive Commercial Auto's network of truck repair shops offer convenient repair process aimed at getting vehicles back on the road fast

MAYFIELD VILLAGE, Ohio — August 1, 2013 — Progressive® Insurance customers with heavy trucks now have more than 100 places to get their vehicle repaired if they choose to use Progressive's network of heavy truck repair shops. The shops, which handle large trucks ranging from a straight truck to a full eighteen-wheel tractor trailer, will also repair specialized heavy vehicles that have been customized for a specific business need. Progressive's heavy truck network repair shops are easily accessible from almost anywhere in the country, and provide several benefits, including:

- Limited lifetime guarantees on all repairs for as long as you own your vehicle
- Priority status on your repairs, moving you to the front of the line to minimize downtime
- Payments issued directly to the repair shop, rather than the lienholder, for fast resolution of your claim
- Repair management and regular updates on the progress of the repair to your vehicle
- Post-repair quality review before your vehicle is returned

"The overwhelmingly positive response to our network repair shop experience led us to expand from 25 to more than 100 in just a few years," said Thomas Caldwell, Progressive claims process manager. "Each shop must meet a specific set of criteria to ensure speed, convenience and high-quality repairs. In our opinion, these shops are the best of the best."

For more information about the claims process or Progressive Commercial Auto's heavy truck network, visit <http://www.progressivecommercial.com/claims/truck-claims-handling.aspx>.

About Progressive

The Progressive Group of Insurance Companies makes it easy to understand, buy and use auto insurance. Progressive offers choices so consumers can reach us whenever, wherever and however it's most convenient for them — online at progressive.com, by phone at 1-800-PROGRESSIVE, on a mobile device or in-person with a local agent.

Progressive offers insurance for personal and commercial autos and trucks, motorcycles, boats, recreational vehicles and homes. It's the fourth largest auto insurer in the country, the largest seller of motorcycle insurance and a leader in commercial auto insurance. Progressive also offers car insurance online in Australia at <http://www.progressiveonline.com.au>.

Founded in 1937, Progressive continues its long history of offering shopping tools and services that save customers time and money, like Name Your Price®, Snapshot®, and Service Centers.

The Common Shares of The Progressive Corporation, the Mayfield Village, Ohio-based holding company, are publicly traded at NYSE:PGR.

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